

# HEALTH NET BEGINNINGS

*Here to help you from day one*

## Thank you for becoming a Health Net member!

We realize that as a new member, you may have questions about your plan. To help you begin enjoying your Health Net benefits today, we have designed the Health Net Beginning's toll-free phone service. Our representatives can answer any questions you have, or guide you through the necessary steps to reach a resolution.

The Health Net Beginnings toll-free number puts you in touch with a representative who can help you with:

- Questions about your Health Net plan and benefits.<sup>1</sup>
- Questions about accessing emergency care or mental health care.
- Determining whether your prescription needs pre-authorization.
- Verifying if your physician or medical group is part of the Health Net provider network.
- Seeing a doctor or filling prescriptions prior to receiving your permanent ID card.



You can reach a Health Net Beginnings representative from the date you complete a Health Net group enrollment form until you receive your permanent ID card. Representatives are available Monday through Friday, 8:00 a.m.–6:00 p.m. To use Health Net Beginnings, simply:

1. Complete the temporary ID card on this flyer, and carry it with you until your permanent ID card arrives.
2. Call Health Net Beginnings at **1-800-526-6694**.
3. Provide the name of your employer to the Health Net Beginnings representative.

"I am so happy with the services received from Health Net Beginnings! They were right **on top of things**, and **followed through!**"

*– Carla, Health Net member, Fontana, CA*

<sup>1</sup>Health Net HMO, POS and Elect Open Access plans are offered by Health Net of California, Inc. Health Net PPO, EPO and indemnity insurance plans are underwritten by Health Net Life Insurance Company.

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Call Health Net Beginnings if you need assistance before you receive your permanent ID card.



Health Net Beginnings  
**1-800-526-6694**

Employer group name \_\_\_\_\_

Effective date \_\_\_\_\_

PPG/PCP name & phone \_\_\_\_\_

**Please discard this once you receive your permanent ID card.**